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## **Progress Report on Third Year of the Corporate Plan 2015 – 2019**

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The Corporate Plan 2015 - 2019 was prepared following extensive consultation with a wide range of stakeholders of Dublin City Council. The Plan was adopted by the City Council on 12<sup>th</sup> January 2015.

The Corporate Plan serves as Dublin City Council's strategic framework for action for the period 2015 -2019. It has been prepared in compliance with the Local Government Act 2001 and the Local Government Reform Act 2014. The Plan also recognises and takes into account a range of existing national and European policies, strategies and plans in relation to programmes and activities which are central to the Goals and Objectives in Dublin City Council's Corporate Plan.

Sub-section (11) (a) of Section 134 of the Local Government Act, 2001 states that "The Manager shall prepare an annual progress report in respect of the local authority's Corporate Plan and such report shall be submitted to the elected Council".

This report sets out the key achievements during 2017 in relation to Dublin City Council's current Corporate Plan. It supplements the system of monthly management reporting which was introduced in 2014 and which the Council is provided with updates on activity on a monthly basis.

The Corporate Plan is the main strategic business document for the operations of the City Council for the 5 year term of the Council. It sets out the core values of the City Council, high level business objectives to be achieved during the 5 year period of the Plan and strategies for the delivery of the objectives. More detailed objectives, strategies and targets are set out in Departmental Operational Plans, which are informed by and deliver on the objectives set out in the Corporate Plan.

The Plan contains 3 central themes, each containing core objectives and supported with strategies to ensure achievement. The themes are (i) The Place to live, (ii) The Place to be, (iii) The Place for Business

Departments have reviewed their Operational Plans for 2017 and a summary of their key achievements is outlined in this Report, categorised under each of the three themes.

**Mary Pyne**

**Head of Human Resources and Corporate Services**

**25<sup>th</sup> April 2018**

**Dublin City Council Corporate Plan 2015-2019  
Progress Report 2017**

**The Place to Live**

Our citizens are at the core of our key goals. Improving quality of life in a safe environment, ensuring social inclusion, providing an adequate housing supply and developing quality amenities will enhance Dublin as the place to live.

<b><u>Goal 1</u></b> <b>To develop a funding and management model to facilitate the delivery of all Housing priorities to 2019</b>	
<b>Objective</b>	<b>Progress</b>
Liaise with Government departments, Approved Housing Bodies, other agencies and the private sector in the development of the financial and management model.	Ongoing discussions with the Department of Housing, Planning and Local Government (DHPLG), Approved Housing Bodies (AHB's), National Treasury Management Agency (NTMA), Housing Agency and the private sector in the development of a financial and management model.

**Goal 2****To increase the supply of social housing and improve existing housing stock**

Objective	Progress
<p>Prepare Housing Plan to include both new build and refurbishment</p>	<p>Dublin City Council's Social Housing Strategy 2015-2020</p> <p><b>Acquisition Programme</b> – 165 units acquired, including 3 properties under Buy and Renew Scheme. Acquisition target of 100 units in 2018.</p> <p><b>Construction Programme</b> 235 units completed in 2017:</p> <ul style="list-style-type: none"> <li>• 26 - Buttercup, Darndale, Dublin 17</li> <li>• 79 - Charlemont St., Dublin 2</li> <li>• 130 Units under Rapid Build Programme <ul style="list-style-type: none"> <li>• 39 St. Helena's, Finglas</li> <li>• 24 Cherry Orchard, Ballyfermot</li> <li>• 38 Belcamp, Dublin 13</li> <li>• 29 Mourn Road, Drimnagh)</li> </ul> </li> </ul> <p>Construction under way at Buttercup (9 units), Dolphin House (100 units), Ballybough Road (7 units) and Priory Hall (26 Units). These units are due for completion 2018/2019. Preliminary designs for a further 2 sites in Belcamp are being examined, which will provide 28 units, subject to Department of Housing, Planning, and Local Government (DHPLG) approval.</p> <p><b>Approval received from DHPLG to develop schemes at</b> Infirmary Road (38 units), St. Finbar's Court (35 units)</p> <p><b>Due to Commence 2018</b> North King Street (30 units); Phase 1 O'Devaney Gardens (56 Units), St. Teresa's Gardens (54 Units); Dominick Street (73 Units) Cornamona (61 Units) ; St. Finbar's (35 Units)</p> <p><b>Development of Lands</b> The three Housing Land Initiative (HLI) sites (O'Devaney Gardens, Oscar Traynor Road and St Michaels Estate) are being brought to the market in 2018 with the potential to provide at least 1,645 new residential units. The main principle of the HLI is to avoid ghettoisation through a sustainable mixed tenure model consisting of 30% social, 20% affordable and 50% private.</p> <p><b>Part V Delivery</b> 56 units were acquired in 2017 with a further 54 units to be delivered in 2018</p>

	<p><b><u>Public Private Partnership (PPP) Bundles Model</u></b> 2 sites at Ayrfield and Scribblestown will start on site in 2018</p> <p><b><u>Rapid Build Programme</u></b> Construction work commenced on 3 sites in November 2017 as part of the Rapid Build Programme in Ballyfermot and Finglas which will deliver 69 new social housing units. Work is due to commence on a further 2 sites in 2018 delivering 72 units.</p>
Collaborate with Voluntary and Co-operative bodies and the private sector to deliver additional housing to meet housing need	Dublin City Council (DCC) supported Approved Housing Bodies (AHB's) to deliver 367 units in 2017. This was achieved through acquisitions, leasing and construction using both public and private funding. 327 units are currently under construction with a further 301 units to be delivered in 2018 through an acquisition programme.
Prepare regeneration programme and refurbish and upgrade units in targeted complexes	<p><b><u>St. Teresa's Gardens</u></b> Preparing to go to tender for the construction of 54 units with a view to commencing on site in 2018</p> <p><b><u>Dolphin House Phase 1</u></b> Construction is ongoing - 100 units will be delivered in July 2018</p> <p><b><u>Ballybough Road</u></b> Construction ongoing – 7 units to be delivered in 2018</p> <p><b><u>Croke Villas/Sackville Avenue</u></b> Preparing to go to tender for the construction of 74 units with a view to commencing on site in 2018</p> <p><b><u>Dominick Street</u></b> Preparing to go to tender for the construction of 73 units with a view to commencing on site in 2018</p> <p><b><u>O'Devaney Gardens</u></b> Preparing to go to tender for the construction of 56 units with a view to commencing on site in 2018.</p> <p><b><u>Dorset Street Flats</u></b> Development designs for the redevelopment of Dorset Street Flats is being examined, subject to approval by the Department of Housing, Planning and Local Government.</p> <p><b><u>Dolphin Phase 2</u></b> Design for the development of 90 units is being examined, subject to approval from the Department of Housing, Planning and Local Government.</p>
Proactively manage rent, mortgage and other arrears owed to the Council	Of the 843 borrowers in arrears, 552 borrowers are now engaged in the Mortgage Arrears Resolution Process (MARP). This is 65.5% of the total number in arrears.

	<p>A total of 238 borrowers through the Mortgage to Rent Scheme (MTR) have become tenants of Dublin City Council and remain in their homes.</p> <p>There are currently 67 borrowers with unsustainable mortgages who are engaging in the MTR process.</p>
<p>Implement the Traveller Accommodation Plan</p>	<p>In 2017 The Traveller Accommodation Unit has completed the following under the Traveller Accommodation Plan:</p> <ul style="list-style-type: none"> <li>• 10 yards resurfaced</li> <li>• 3 house rebuilds,</li> <li>• 4 bathroom adaptations</li> <li>• 1 overcrowding extension</li> <li>• 3 day-house refurbishments</li> <li>• 1 temporary bay</li> <li>• 1 special needs adaptation</li> <li>• Completed the purchase and refurbished 20 sanitation units</li> </ul> <p>The Traveller Accommodation Unit has agreed with the Department of Housing, Planning and Local Government (DHPLG) a new Single Stage application process for projects valued up to €2 million and 100% recoupment on voids allocated to Travellers.</p> <p>There have been 22 Traveller Housing allocations in 2017 which is a significant increase in the 2016 allocation numbers.</p> <p>The Annual Traveller Count was completed showing an increase in the number of Travellers from 697 in 2016 to 736 in 2017.</p> <p>There were 1,115 maintenance requests for 2017. All maintenance is completed within the 8 week timeframe as per the tenant handbook.</p>
<p>Maintain the standard of private rented accommodation through regular inspection</p>	<p>1,361 Private Rented Houses Inspected.</p> <p>2,137 inspections undertaken.</p> <p>1,116 enforcement actions taken</p>
<p>Improve the energy rating of housing units thus reducing the Carbon footprint in the City and reducing fuel poverty</p>	<p>Since 2013, Dublin City Council has upgraded in excess of 8,000 of its social housing units as part of Phase One of the Energy Efficiency Fabric Upgrade programme. The average Building Energy Rating (BER) achieved improved from an E rating to a C rating. It is estimated in excess of 300,000MWh in energy savings and in excess of 50kt CO2 emissions reduction has been achieved , however it should be noted that this does not contribute to Dublin City Council's overall 2020 reduction target. In addition to the largest ever Better Energy Community (BEC) scheme application in 2017 Phase Two of the Energy</p>

	<p>Efficiency Fabric Upgrade Programme has commenced</p> <p>634 properties which were refurbished under the Voids Refurbishment Programme received significant energy upgrades in 2017.</p> <p>These works include attic insulation, dry lining and / or external wall insulation, the installation of energy efficient windows and doors and improved heating systems.</p> <p>These refurbishments were part funded by the Department of Housing, Planning and Local Government's "Returning Vacant properties to Productive Use" programme.</p> <p>This programme has part-funded 2,311 refurbishments since 2014.</p>
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**Goal 3****To address the needs of people experiencing homelessness and improve housing services**

<b>Objective</b>	<b>Progress</b>
Fully implement the objectives of the action plan for Dublin 2014 – 2016 Sustaining the Pathway to Home	Approximately €130M was expended by the Dublin Regional Homeless Executive (DRHE) on behalf of the 4 Dublin Local Authorities and the DHPLG for homeless services in 2017, including provision of emergency accommodation and long term units, central placement service, support services, integrated service provision, research, the national Pathway Accommodation and Support System (PASS) system and homeless prevention
Increase the provision of housing units with support as required	In 2017 a total of 2,772 tenancies were secured for families (1,749) and singles / couples (1,023) through Housing Assistance Payments (HAP) tenancies or social housing allocations. A record number of households were housed by Dublin City Council in 2017 i.e. 483 households allocated social housing, including 83 Rapid Build allocations
Deliver preventative support services to stop the reoccurrence of homeless episodes	The Prevention team continued to engage with families and singles seeking homeless accommodation to explore options to prevent them from entering homelessness. A total of 1,338 households were prevented from entering emergency accommodation and re-housed in 2017; 817 families and 521 singles / couples.
Ensure the housing, health, and welfare needs of the homeless are met	In 2017, capacity for single adults was increased by 220 across eight new emergency accommodation facilities. In 2017 the DRHE began implementation of a Family Hubs programme to provide more appropriate emergency accommodation for families experiencing homelessness. By year end there were 17 family hub type services in operation with capacity for 437 families
Simplify and speed up the exit from emergency accommodation	DRHE is continuing to identify opportunities for Family hubs. Homeless Action teams have target-led service to enable and secure speedy exits from emergency accommodation to independent living. In 2017 1,699 HAP tenancies were secured
Eliminate the need for people to sleep rough	Increased the staffing for the Housing First Teams in 2017. New National Director for Housing First appointed. Housing First continued to have a high retention rate - 91% of people did not return to rough sleeping.

**Goal 4**

**To deliver improved quality of life and social inclusion throughout the City by providing sustainable neighbourhoods, supported by a range of services and connected by good public transport and green infrastructure.**

<b>Objective</b>	<b>Progress</b>
Provide a new City Development Plan for 2016-2022, with policies and standards to achieve sustainable neighbourhoods	The City Development Plan, which came into effect on the 21st October 2016, provides the spatial content for an increase in the city's population by approx 60,000 by 2022, with associated employment and social infrastructure. Strategic Development and Regeneration areas are proposed, together with a number of Local Area Plans (LAPs) and a new Strategic Development Zone (SDZ) at Poolbeg West, all to provide for quality neighbourhoods.
Ensure that the Development Plan and Local plans are delivered through a quality responsive Development Management System	The Development Plan, LAPs, and SDZs were delivered through a responsive Development Management System during 2017. The number of pre-application consultations and planning applications increased significantly. The Planning Department is pursuing an active land management approach to provide the delivery of much needed housing in the city.
Expedite initiatives, such as the Housing Taskforce and the Vacant Land Survey, to bring forward the supply of residentially and commercially zoned and serviced lands	Dublin City Council (DCC) was actively involved in the Housing Task Force during 2017, and is responsible for co-ordinating the quarterly reports for the 4 Dublin Local Authorities, to track housing supply (permissions, commencements and completions) and engage with land owners. The Vacant Land survey is being progressed in accordance with the Urban Regeneration Areas as identified in the City Development Plan, and the survey of vacant sites for the whole city is ongoing.
Initiate the best use of urban land through sustainable densities complemented by integrated green infrastructure	Achieving the best use of urban land was pursued in 2017 through the implementation of approved LAPs/SDZs, notably the Clongriffin/Belmayne LAP, Pelletstown and the Docklands SDZ, (in the latter case, over three quarters of the sites are now the subject of pre-planning/planning applications or planning permissions). Poolbeg SDZ has been prepared and decision of An Bord Pleanála is awaited. All LAPs/SDZs, including the Liberties LAP are complemented by a 'Greening' strategy. At a higher level, the Development Plan now has a section devoted to addressing climate change.
Improve the connections between the established and new parts of the city through the creation of high quality, easy to read, public realm	The public realm strategy has been augmented with the city centre masterplan which identifies a range of projects to achieve a pedestrian friendly city including College Green and a number of streets in the immediate vicinity of the cross city Luas line. A public realm strategy has been prepared for the North Lotts and Grand Canal SDZ. Plans for enhancing the public realm at College Green were lodged with An Bord Pleanála in May 2017 and a decision is expected in 2018



**Goal 5****To support independent living for all sectors of society**

<b>Objective</b>	<b>Progress</b>
Implement the National Disability Strategy	<p>A Multi-Agency Operations Group was established in February 2016, to be the key driver in the planning, design and allocation of accommodation for people with disabilities.</p> <p>A commitment to allocate a minimum of 5% of DCC's allocations to people with a disability was agreed. In 2017, 267 allocations were made to applicants with disabilities, which represents 17% of the overall number of allocations made from the Housing Waiting List and Transfer List.</p>
Increase the supply of adapted and extended units for persons with disabilities	In 2017, Housing and Community Services continued with the programme of adapted and extended Social Housing Units for persons with disabilities as follows: 33 Ramps and 43 Stair Lifts installed; 142 Bathroom Adaptations, 15 extensions and 18 other internal adaptations including hoists.
Support those moving from congregated and residential settings to live independently	Multi-agency Operations Group established in February 2016, to support the process of moving people from Congregated Settings. DCC provide assistance to Health Service Executive (HSE) and Approved Housing Bodies as required.
Provide appropriate units for senior Citizens	In 2017 a total of 281 Senior Citizen units were refurbished, improving the quality of accommodation and providing enhanced accessibility.
Continue to grant aid residents in private homes	<p>In 2017 there were a total of 917 grants paid out to a value of €7,286,119.</p> <p>A further 853 applications were approved to the value of €7,511,849.</p> <p>Dublin City Council Home Grants Section administers a number of grant options to assist persons in carrying out reasonable necessary works to their homes to accommodate People with Disabilities and Older Persons</p>

**Goal 6 To promote healthy living and the recreational use of Dublin’s unique natural amenities while protecting the environment and building resilience to cope with climate change.**

Objective	Progress
<p>Use development management and other mechanisms to extend the green network linking open spaces and existing linear spaces in the City to provide for healthy living, biodiversity and resilience</p>	<p>This is ongoing and forms an important part of all relevant pre-application consultations. Decisions on planning applications include the extension of the Dodder Greenway to the rear of Clonskeagh Road</p> <p>Parks &amp; Landscape Services continued to maintain all parks / open green spaces under their remit in 2017.</p> <p>The following initiatives were delivered:</p> <ul style="list-style-type: none"> <li>• A new Public Park in Weaver Square - the first purpose built park in Dublin 8 for over 100 years.</li> <li>• The ‘Greening the City’ project continued throughout the year in various locations.</li> <li>• Design and Planning was completed for High Street. Work to commence in Quarter one 2018.</li> </ul>
<p>Cater, as far as possible for the demand for sports and recreational facilities for all age groups within neighbourhoods</p>	<p>As part of the Development Management process, every effort is made to incorporate the provision of sports facilities within large scale developments.</p> <p>Parks &amp; Landscape Services commenced works on a range of infrastructure and upgrading projects some of which are outlined below:</p> <ul style="list-style-type: none"> <li>• New All-Weather Pitches in the following Parks: St. Anne’s Park, Raheny, Greendale, Kilbarrack, and Brickfields Park, Drimnagh.</li> <li>• New Changing room Pavilions were built at Springdale Road, Edenmore, Tolka Valley and Bushy Park.</li> <li>• Four new Padel Courts were also installed in Bushy Park, the first of their kind for any Irish local authority</li> </ul> <p>All Sports and Recreation facilities remained fully operational throughout 2017 and continued to offer a full range of activities and programmes for all age groups.</p> <p>The facilities catered for all members of the community regardless of age, ability or background. The facilities are utilised by many clubs across a variety of sports including swimming, athletics, boxing and badminton.</p> <p><b><u>Highlights in 2017</u></b>  1,610,239 visits to Dublin City Council’s Sports and Leisure Facilities  Markievicz Sports and Fitness Centre re-opened to</p>

	<p>the public in January 2017 following refurbishments A new Multi Use Games Area (MUGA) Pitch was installed at - St Laurence O`Toole's Recreation Centre, Sheriff Street. Development of a Core Suite of Programmes was finalised for delivery by all Sport Officers across the city.</p> <p>Programmes were chosen to assist the following groups:</p> <ul style="list-style-type: none"> <li>• Primary School Children</li> <li>• Under Active Adults</li> <li>• Older Adults</li> <li>• Adults with intellectual disabilities</li> <li>• Adults with mental health difficulties</li> <li>• Youth at risk</li> <li>• Teenage girls</li> </ul>
<p>Further enhance Dublin Bay as a resource for wildlife, recreation, and natural amenity with economic spinoffs, including Bull Island, the Poolbeg Peninsula and the environs</p>	<p>Dublin Bay has been confirmed as a proposed United Nations Educational, Scientific and Cultural Organisation (UNESCO) Biosphere and is included as such in the Development Plan. The City Council is working with Dublin Port to implement the 'soft edge' approach in the Port Masterplan. The draft SDZ scheme for Poolbeg West makes provision for coastal greenspace.</p> <p>The City Council continues to deliver on the objectives contained in The Dublin Bay Biosphere Biodiversity Conservation and Research Strategy 2016 – 2020 which included for 2017 the delivery of educational and awareness activities and events – for example, World Wetlands Day, the Dodder Gathering, the Brent Geese Project and an extension of the Biosphere Discovery Tours Programme.</p>
<p>Extend the recreational, amenity, cycling and walking potential of Dublin's rivers and canals</p>	<p>During 2017, Parks and Landscape Services worked in conjunction with the Environment and Transportation Department on the policy for the design, development and management of Greenways – pavements shared responsibly by cyclists and other park users. In 2017 options for the design of a cycleway along the River Dodder commenced. Design and construction work on the interface section with the Flood defences commenced in 2017. The Liffey cycle route continued to work up options for consideration. Policies/objectives in the Development Plan and LAP/SDZs to extend the 'linear parks' along the city's rivers. Campshires included in the SDZ public realm plan. Part 8 for new cycle and pedestrian route along the banks of the Royal Canal. Detailed design has been completed for Phase 2 and Phase 3 of the Royal</p>

	<p>Canal Scheme in 2017. Tender is scheduled for early 2018 with construction due to commence in 2018.</p>
<p>Extend Sustainable Urban Drainage Systems (SUDS) as opportunities arise throughout the City</p>	<p>The provision of sustainable drainage systems is required as part of all proposed development proposals, and implemented through the Development Management Process.</p> <p>Guidelines for front hardstandings include advice that they should be permeable.</p> <p>During 2017, Water Services continued to report on all Planning Applications and advise the Planning Department on the appropriate decisions to ensure the implementation of Dublin City Council policies in relation to SUDS.</p> <p>An Interdepartmental Group was established in 2017 to ensure the integration of SUDS principles into the earliest stages of the overall design of housing estates, with particular emphasis on DCC owned Housing Lands.</p> <p>The intention, during 2018, is to have this design approach implemented, in the first instance, in O'Devaney Gardens Housing Development.</p> <p>A Memorandum of Understanding (MoU) was agreed with Irish Water to allow the necessary cooperation on SUDS and related issues between Dublin City Council and Irish Water</p> <p>Parks &amp; Landscape Services are working with the flood protection office to initiate a number of pilot projects during the coming year. During Bloom 2017 Dublin City Council used the opportunity to display a Sustainable Urban Drainage System within its garden on display.</p>

**Goal 7 To develop engaged and active communities in the promotion of social inclusion and healthy living.**

Objective	Progress
<p>Further develop social capital, active citizenship in city communities through the Public Partnership Network, The Local Economic &amp; Community Plan (LECP) and other measures</p>	<p>Two key documents were implemented under the Dublin City Local Economic and Community Plan (LECP) 2016-2021. An Action Plan for 2017 containing 303 actions under the 12 high level goals and a 2016 end-of-year report detailing progress made on 399 actions. This work was overseen by the Advisory Group which has nominees from the Economic Development and Enterprise Strategic Policy Committee and the Local Community Development Committee (LCDC).</p> <p><b>Public Partnership Network (PPN)</b>  The focus for the PPN is to promote public engagement and participation with decision makers through providing a structure to elect community representatives onto Local Authority Committees. By year end 2017 there were over 650 groups registered with the PPN.</p> <p>One of the main functions of the PPN is to provide a nominating structure for the election of community representatives onto Local Authority Committees. Representatives were elected to fill the vacancy on the LCDC (1), and the 3 outstanding vacancies on the Environmental Pillar of the Secretariat.</p> <p>The Secretariat, which is the administrative body of the PPN and whose role it is to facilitate, communicate and co-ordinate the functions of the PPN arranged two plenary meetings during 2017. The secretariat met on nine occasions during 2017. There were four active Linkage Groups in 2017; Disability; Environmental; Luke Kelly; Transport.</p> <p>A Memorandum of Understanding between DCC and the PPN was signed. PPN Representatives Charter agreed.</p> <p>Joint submission by 4 Dublin PPN's to the National Planning Framework.</p> <p>Training for Secretariat members and PPN Representatives was organised on topics including Effective Meetings and Committee Skills in 2017.</p> <p><b>Age Friendly</b>  In 2017 the 2016 Age Friendly Progress Report was published. The Dublin City Age Friendly</p>

Charter was launched and distributed to all DCC Public Offices and Libraries. "Being Age Friendly in Housing and the Public Realm" Training was delivered to DCC Architects, Planners and Housing Staff.

Age Friendly events were organised for Older People across Dublin City to celebrate Social Inclusion. Events such as the Over 55's Open Day, Older Person's Expo, Ballroom of Romance, Over 55's Technology Day were organised throughout the year by the Area Age Friendly Alliance Co-ordinators. In 2017 a key Red Cross group from Bosnia-Herzegovina, Belarus, Moldova & Bulgaria visited the Dublin City Council Age Friendly Unit to learn more about the Age Friendly Cities & Counties Programme.

Funding from Healthy Ireland was applied for and granted to the Age Friendly Unit to install indoor bowling for Older People in Inchicore.

15 Area Age Friendly Alliance meetings and 3 National Age Friendly Programme Manager's meetings took place in 2017. A mid-term review of the Dublin City Age Friendly Strategy 2014-2019 was conducted in November 2017 and a report on the findings has been published.

#### **Dublin City Local Community Development Committee (LCDC)**

During 2017, the Dublin City Local Community Development Committee (LCDC) met six times, supported by the Community and Social Development Section, and in fulfilment of its statutory obligation under the Local Government Reform Act, 2014.

The LCDC is responsible for the monitoring and review of the nationally-funded Social Inclusion and Community Activation Programme (SICAP) 2015 – 2017 which was delivered by five contracted organisations in five 'Lots' across the City with an overall budget of €5.3 million per annum. In 2017, the LCDC carried out end-of-year 2016 and mid-year 2017 reviews.

The LCDC, together with the Economic Development and Enterprise SPC, published the 2017 Annual Plan of the six-year statutory Dublin City Local Economic and Community Plan 2016 – 2021.

The Dublin City LCDC awarded grant funding of €64,500 to 68 community and voluntary groups under the Community Facilities Scheme and of €64,500 to one Citywide project under the RAPID

	<p>scheme. The LCDC was successful in securing €100,000 under the Healthy Ireland Fund for the implementation of local actions corresponding to the objectives of national policy set out in Healthy Ireland, A Framework for Improved Health and Well-Being 2013 – 2025.</p>
<p>Support the inclusion of community participation in safety and security at local level</p>	<p>Dublin Fire Brigade (DFB) works closely with the communities to make Dublin City &amp; County a safer place to live, work and visit. Community Fire safety is a key facet of modern fire service operations.</p> <p>In 2017</p> <ul style="list-style-type: none"> <li>• 104 pre-incident plans were devised and premises visited and validated</li> <li>• Station Visits organised through local community groups</li> <li>• Community Fire Safety campaigns – Halloween, Christmas, New Years Eve, Smoke Alarm Initiative, Message in a Bottle, Fire Safety for Kids, Fire Safety Art Competition, School visits</li> </ul> <ul style="list-style-type: none"> <li>• General distribution of fire safety information in the Community using all means of communication i.e. social media, schools, local community centres / projects, media, area offices etc.</li> <li>• Traveller site fire safety education and inspections</li> <li>• 20 schools visits which included 1,500 students</li> <li>• Working with the Council officials and the Gardai and the RSA in increasing awareness in road safety for cyclists</li> </ul> <p>DFB utilises social media platforms, such as Facebook and Twitter, to engage with the public through messages relating to Fire Safety and Incidents attended where Fire Safety and awareness are highlighted. Fire Safety campaigns are also publicised. Both of these social media platforms have grown in popularity with the public and are regarded as an essential process in delivering our Fire Safety message to the community, now and into the future.</p>
<p>Review the strategic framework on integration “Towards Integration”</p>	<p>Work continued on implementing actions contained in the Dublin City Integration Strategy 2016 - 2020 in partnership with a wide variety of groups.</p> <p>Some key actions included:</p> <ul style="list-style-type: none"> <li>• Hosting a City Interfaith Conference highlighting the contribution of faith to civil</li> </ul>

	<p>society in Richmond Barracks in September in collaboration with the Dublin City Interfaith Forum.</p> <ul style="list-style-type: none"> <li>• Supporting “MEASC” a family and community festival celebrating the rich and diverse culture, faith and communities in Dublin in Merrion Square in September.</li> <li>• Declaring Dublin a “Welcoming City” at the launch of a month long celebration of social inclusion.</li> <li>• Collaborating with Immigrant Council of Ireland and Public Libraries to deliver a Voters’ Registration Awareness Promotion workshop to promote awareness of migrants’ right to vote in local elections.</li> <li>• Supporting the inaugural Human Rights Festival in October celebrating human rights in Dublin with a diverse series of workshops, talks and debates.</li> <li>• Supporting Public Libraries in the production of “Knowing Dublin”- a guide to Dublin City Council, which contains a strong emphasis on how to vote and why it is so important that citizens use their vote.</li> <li>• Continuing to support Dublin City Intercultural Language Services, in the provision of English language classes held in Ballybough Community Centre and the expansion of this service with the opening of a second such facility in St. Catherine’s Community Centre, Thomas Street.</li> <li>• Extending the multilingual walking tours in the city.</li> </ul>
<p>Participate with the relevant other statutory agencies in delivering the National Strategy for children and young people</p>	<p>The Dublin City Comhairle na nÓg topic for 2017 was Youth Homelessness with a focus on Young People in Care. In pursuing this topic members of Comhairle held 26 meetings and met organisations such as EPIC (Empowering Young People in Care), TúsIa, Dublin Regional Homeless Executive, Focus Ireland, Peter McVerry Trust, Simon Community, SpunOut.</p> <p>Comhairle na nÓg recorded a video entitled “We all need support” which they launched at the showcase in Smock Alley Theatre in September, presenting the results of their research to their parents, Councillors, DCC Officials and various organisations dealing with the topic of homelessness. They also launched an After Care Charter outlining six recommendations in relation to the supports that young people require when leaving care.</p> <p>During the year Comhairle na nÓg also:</p> <ul style="list-style-type: none"> <li>• Featured on <a href="http://www.dublin.ie">www.dublin.ie</a> and <a href="http://www.thehumansofdublin.ie">www.thehumansofdublin.ie</a></li> <li>• Went on a team building overnight excursion to Kippure.</li> <li>• Took part in a one week intensive youth</li> </ul>



	<p>sailing trip with Sail Training Ireland.</p> <ul style="list-style-type: none"> <li>• Hosted a stand at the youth conference Zeminar – An Education, Empowerment &amp; Wellbeing movement dedicated to GenZ (15-20 yr olds) in the RDS.</li> <li>• Spoke about their work on RTE News2Day.</li> </ul> <p>Comhairle na nÓg members also consulted with or were consulted by:</p> <ul style="list-style-type: none"> <li>• Poolbeg SDZ</li> <li>• Robert Chaskin from NUI Galway on the relationship young people have with politics</li> <li>• Dublin’s Culture Connects</li> <li>• The Public Participation Network (PPN) co-ordinator on how to engage young people with the PPN</li> </ul>
<p>Manage social inclusion policies and protocols through the City Council’s network of area offices.</p>	<p>Social Inclusion Celebrations took place over a month-long period in 2017 and began on 14<sup>th</sup> September with the launch of Dublin “A Welcoming City”.</p> <p>Over 20 events and activities took place in communities throughout the city organised and delivered by community groups themselves, including migrant led groups, people with disabilities, Libraries and Dublin City Council’s Social Inclusion, Community and Sports Departments.</p> <p>The programme included:</p> <ul style="list-style-type: none"> <li>• Drumming workshops in the school for the deaf</li> <li>• Multi-activities for adults with mental health difficulties</li> <li>• A campaign to raise awareness in society of challenges and difficulties of “coming out”</li> <li>• An education, empowerment and well being conference for 15 - 20 year olds</li> <li>• Diwali Festival of Lights</li> <li>• A sports day for over 55s</li> <li>• A musical tour of Richmond Barracks</li> <li>• An intercultural storytelling project and Sightless Cinema</li> <li>• A programme of short radio plays in surround sound for blind and visually impaired people.</li> </ul> <p>Social Inclusion Unit also supported a project in the Capuchin Day Centre to provide art classes for children of families availing of the services in the centre.</p> <p>The “Lets Walk and Talk” series continued in 2017 with 18 specialist walks including Jonathan Swift &amp; his Liberties, the Wild Side of the Dodder, Nostalgic O’Connell St., Romantic Dublin, and weekly walks in Irish, Spanish and French.</p>

## The Place to Be

For visitors, business people and our citizens, the Council's ambition is that Dublin delivers the very best of infrastructure, facilities and events while nurturing our heritage and traditions with the ambition of continuing to be the preferred city in Europe.

<b>Goal 1</b> <b>To promote tourism, sport and recreation and attract, manage and support major events and a range of activities for the City.</b>	
<b>Objective</b>	<b>Progress</b>
<p>Work with tourism organisations to promote Dublin City as a major tourist attraction</p>	<p>Dublin City Council continued to grow a successful, tourism focused partnership with Fáilte Ireland in 2017, particularly on the delivery of the world class Bram Stoker, St. Patrick's and New Year's Festivals. This partnership also continued to focus on the promotion of the City through the "Dublin – A Breath of Fresh Air" brand.</p> <p>A number of other events and festivals that aim to generate economic and tourism benefits for Dublin City were also supported in 2017 through event funding and co-ordination. These events included:</p> <ul style="list-style-type: none"> <li>• The Dublin City Marathon</li> <li>• Tradfest and Milwaukee Irish Music Festival</li> <li>• City Spectacular – Street Performance Festival</li> <li>• Dublin International Film Festival</li> <li>• Battle for the Bay – Kite Surfing Festival</li> <li>• Bloomsday Festival</li> <li>• Hotter than July – World Music Festival</li> <li>• Riverfest</li> <li>• Bloom in the Park</li> <li>• Music Town</li> </ul> <p>Environment &amp; Transportation Department were actively involved with Waterways Ireland and Irish Water and the Department of Housing, Planning and Local Government (DHPLG) to improve the amenity value – and resultant potential to host water based events - of the Grand Canal Basin as part of Dublin City Council's "Water Animation Strategy" for the Docklands.</p>
<p>Support and facilitate an integrated programme of arts development, cultural festivals and events</p>	<p>Dublin City Council's City Arts Plan 2014-2018 sets out the purpose and areas of work of the Dublin City Arts Office; it outlines a commitment that the Arts Office and Dublin City Council 'will foster a shared responsibility for culture and the arts, with a focus on three areas of work: assisting public access to the arts, facilitating artists' development and enriching the cultural experience of the city'.</p> <p>Listed below are some of the programmes and projects that were delivered by the Arts Office in 2017:</p> <ul style="list-style-type: none"> <li>• Opera in the Open – 4 events.</li> </ul>

- The Chinese New Year's Festival – 32 events.
- The Musictown Festival – 15,000 people attended 50 events
- The International Literature Festival Dublin – 9,800 people attended 70 events.
- 39 Artists exhibited in the Lab Gallery
- Interesting and Weird at the same time (IAWATST) art show at the LAB in association with the Office of Public Works (OPW) was curated by children from the North East Inner City and toured nationally and Northern Ireland
- Artists Residences: St. Patrick's Lodge, 6 and 7 Albert Cottages and 9 Wooden Buildings.
- Incubation Space Award for 5 Research and Development collaborations that involved Music, Children's Art in Libraries Programme – 500 children participated
- Culture Night Dublin – 330 venues, 450 events.
- Supported the Public Arts Programme through the care and maintenance of Dublin City's public art collection.
- 172,000 visitors heard the Voices of Memory sound installation by Christine Kubisch in the War Memorial Gardens commissioned by Dublin City Council and the Goethe-Institut Ireland.

**Dublin City Gallery The Hugh Lane** delivered 916 Education events, which were attended by 18,500 participants. A new addition to the programme was international electronica act Dopplereffekt, who performed to a full house. The Gallery programmed events around Easter and Christmas, with workshops delivered on the mid-term and summer holidays for young people. A six week programme was delivered for young people in the Sherriff Street Area, also a collaboration with the Foundations Project, which engaged young homeless children (this is ongoing). Adult lectures and drawing classes were well attended. New links were forged with the New Communities Project in Hill Street and Larkin Community College. 4 High profile exhibitions were programmed (two Irish Artists and two international artists). A collaboration with ICI New York – "The Ocean After Nature" - drew significant audiences.

### **Libraries**

The programmes publicised in the spring, autumn and summer brochures linked to national & city-wide themed programmes.

31,537 people attended 858 events in branch libraries and other venues

Spring 2017 in Dublin City Public Libraries continued to focus on the Dublin Remembers: Is Cuimhin Linn programme, which aims to make history accessible and

	<p>enjoyable for all. In 2017 we remembered the First World War, with a programme of talks complementing the Assembly Memorial Chairs, a five-year touring exhibition commemorating casualties of the war.</p> <p>The Bealtaine programme in May 2017 was part of a nationwide programme of creativity. The theme of 2017's programme was 'All Together Now'.</p> <p>The Summer Reading Programme provided a wide ranging programme of family &amp; children events on story-reading, art &amp; craft and music workshops.</p> <p>Heritage Week and Dublin Festival of History remained a cornerstone in our programme for the Autumn with interesting talks and discussions.</p> <p>In October Libraries marked the centenary of the Russian Revolution. The City Archives lunchtime series at City Hall explored the impact of the revolution on Ireland.</p> <p>In November Libraries paid homage to city writer and satirist, Jonathan Swift with an exhibition for his 350<sup>th</sup> anniversary.</p> <p>Conversation Cafes and creative writing workshops in association with Fighting words again proved popular with audiences during spring.</p> <p>Libraries liaised with the Arts Office to co-ordinate Children's Art in libraries ensures children experience a holistic perspective to their surroundings via dance, theatre, art and music. During 2017 Coolock Library became a creative hub for Children's Art in Libraries.</p> <p>16,000 people availed of free language learning facilities in the Central Library.</p>
<p>Actively bid for and seek out major events for the City.</p>	<p>Dublin City Council was involved and partnered the bid for the Women's Rugby World Cup in Ireland in 2017 and is now part of the team preparing to host the EURO 2020 games in Dublin.</p> <p>In April 2017 it was announced that after a successful bid to host the Velo-city 2019 cycling conference, led by Dublin City Council, that the event would be held in Dublin in June 2019.</p> <p>The Velo-city conference series is the European Cyclists' Federation (ECF) annual global cycling summit organised by the ECF and selected host cities. Velo-city conferences are widely considered as the premier international cycling conferences and serve as an opportunity to influence decision makers and act as an information platform.</p> <p>The conferences seek to improve the policies, planning and provision of infrastructure for cycling and the daily</p>

	<p>use of the bicycle in an urban environment. The conferences traditionally involve representatives from a wide variety of associations, universities, companies, non-governmental organisations, as well as social agents and policy-makers.</p> <p>The conferences naturally attract those with an interest in cycling, but also those involved in the area of technology, health, behavioural change, urban and infrastructure policies, mobility and those involved in transport generally.</p> <p>The conference should bring a large number of delegates to Dublin and should prove a great opportunity for the promotion of cycling in the city as well.</p>
<p>Create a new City sports and wellbeing partnership</p>	<p>Dublin City Sport &amp; Wellbeing Partnership launched its inaugural Strategy, <b>STRIDE: 2017 – 2020</b>, on the 20<sup>th</sup> of February 2017. The strategy is progressive and ambitious and sets out 16 initiatives and 26 actions under the following strategic goals:</p> <ul style="list-style-type: none"> <li>• Places and Spaces</li> <li>• Programmes and Services</li> <li>• Promoting Sport and Inspiring People</li> <li>• Good Practice</li> </ul> <p>Strategic Goal 2, Programmes and Services, was a key priority for the Partnership in 2017. A suite of core programmes was developed in line with key priorities of the National Physical Activity Plan for Ireland and in collaboration with the team of 18 Sport Officers who engaged in 2 days of facilitated workshops. Implementation of the programmes citywide began in summer 2017 targeting the following key target groups:</p> <ul style="list-style-type: none"> <li>• Under Active Adults</li> <li>• People with Disabilities</li> <li>• Older Adults</li> <li>• Primary School Children</li> <li>• Teenage Girls</li> <li>• Youth at Risk</li> </ul> <p>Strategic Goal 4, Good Practice, was also prioritised in 2017. Training, communication and delivery of services by third parties were all addressed.</p>
<p>Develop and enhance relationships with other international cities.</p>	<p>The International Relations Unit continued to maintain and enhance relationships with twin cities and those with whom we have co-operation agreements.</p> <p>Lord Mayor Brendan Carr visited Nice at the request of the French Ambassador to launch their Spring Carnival, the first public event since the terrorist attack in 2016. He also travelled to Jerusalem in May to promote the Dublin City Interfaith Charter. Cllr. Paul McAuliffe</p>

deputised for the Lord Mayor at the 4<sup>th</sup> Asia/Europe meeting in Lisbon in May which focussed on three areas: mobility and environmental sustainability; innovation and entrepreneurship; inclusion & interculturalism.

During 2017 International Relations:

- Cultivated the relationship with Russia, signing an enhanced MoU with Moscow in February and collaborated on a round table forum on the theme “Moscow and Dublin – opportunities and potential for business relations, tourism and education”.
- Co-operated with a B2B Irish-Russian Trade Mission in March in Clontarf Castle and hosted a delegation to the city in July.
- Lord Mayor Brendan Carr led a trade and cultural mission to San José in March accompanied by the President and CEO of Dublin Chamber, 5 small Dublin businesses, City Councillors and officials. The schedule included business breakfasts with San José city officials and Chamber of Commerce, seven site visits including ones to LinkedIn and Facebook, the Spirit of Ireland awards ceremony, a workshop in the San José Stage Company and a visit to the Sacred Heart Community Centre.
- Enhanced the Masters scholarship arrangement with San José State University by welcoming a Masters music student from San José to Dublin for a 3 month study period in DCU (Dublin City University) followed by a 4 month internship in the Arts Office.  
The 7<sup>th</sup> DCU masters Science student went from Dublin to San José under a similar arrangement.
- Hosted a photographic exhibition by San José professional photographers in the Civic Offices for a month, followed by its tour of certain city libraries.
- Ardmhéara Mícheál Mac Donncha signed a new Friendship Agreement with Dublin, Ohio in August.
- The Chief Executive, Owen Keegan welcomed

his counterpart from Belfast City Council for a business meeting to discuss small business support initiatives, international relations activities, Brexit, economic monitor, tourism promotion and their bid for European Capital of Culture and the Lord Mayor participated in a conference in Belfast.

- Collaborated with the library service in preparing a video message for Montreal who were celebrating Bloomsday and with Dublin Chamber to welcome a high level delegation from Beijing to Dublin in June.
- Worked with the Smart Dublin team on a business conference in City Hall in May for Smart Tech businesses from Budapest who were in Dublin for Future scope.
- Welcomed 9 delegations to the city in 2017 including ones from Hamburg, Shanghai, South Korea, all wishing to study various aspects of life and business in Dublin.
- Supported six international business conferences to the city

**Goal 2****To achieve the right balance between nurturing the City's unique natural and built heritage and creating new places through quality urban design.**

Objective	Progress
Re-energise the North and South Georgian cores of the City through the introduction of new and adaptable uses that are sympathetic to the character of the area.	The Living City Initiative which has been reviewed and updated continues to be promoted. The Planning Department has established a 'one stop shop' to assist applicants. A study of suitable templates for adaptation of Georgian houses is being finalised.
Continue the expansion of the city centre area eastwards to the Docklands, and westwards through the arc from Grangegorman to the Heuston Quarter.	Work progressed during 2017: <ul style="list-style-type: none"><li>• Grangegorman Campus is being implemented with facilities for 1000 students on site</li><li>• Construction has commenced on the new Children's Hospital</li><li>• The D8 Health &amp; Innovation Corridor has been established</li><li>• A masterplan has been prepared for the redevelopment of O'Devaney Gardens</li><li>• The Docklands SDZ, which provides for 300,000sqm plus commercial space and 2600 residential units, is being implemented by a dedicated planning unit.</li></ul>
Strengthen the radial streets of the city by new uses of upper floors, and infill development.	Radial streets continue to be strengthened through development management, Living City initiative and Public Realm initiatives.
Extend the successful "Urban Village" model to create similar thriving centres in the new, developing areas of the city.	New urban villages, e.g. Ashton Gate, are included in the LAP's plus Clongriffin/Belmayne, Pelletstown & Cherry Orchard in the longer term. Local Environmental Improvement Plans (LEIPs) are included in the Development Plan for existing villages.
Create a more fine-tuned response to building height in relation to context and place making for the city.	Development management teams continue to implement the City Development Plan policy on height.
To promote the re-use of empty or under-used ground or upper floor space in the existing building stock by ensuring that issues relating to planning, fire safety, disabled access, heritage, conservation, commercial rates and environmental health are communicated in an integrated manner.	Dublin City Council provides a 'one stop shop' approach to the Living City Initiative involving planning, conservation, disabled access, Building Regulations (Fire Access), in order to attract more people to live in the city.



**Goal 3**

**To develop and maintain the road, street and public domain network to the highest international standards whilst maintaining the integrity of the city's unique heritage.**

Objective	Progress
Target capital works towards enhancing the city's infrastructure and provide sufficient resources for major public domain works, optimising annual grant funding and allocating resources for maximum cost efficiency	<p>Works are prioritised by senior management in the 2018-2020 Capital Works Programme.</p> <ul style="list-style-type: none"><li>• Works are ongoing within the Grafton St. Quarter since 2013 funded by DCC Levies.</li><li>• Chatham St./Harry St. scheme is currently under construction</li><li>• Clarendon St./Row is at Detailed Design – funded by DCC levies</li><li>• Blackhorse Ave – substantial completion</li><li>• Thomas St. Environs – substantial completion</li><li>• LUAS Associated schemes – e.g. Cathedral St. Sackville Street – funded by DCC Levies</li><li>• Dodder Bridge – funded by National Transport Authority (NTA) 50%, Local Infrastructure Housing Activation Fund (LIHAF) 37.5% &amp; DCC 12.5 % Levies</li><li>• Belmayne Main Street scheme – funded by LIHAF 75% &amp; DCC Levies 25%</li></ul> <p><b><u>Implementation of District Heating Project (Develop Business Strategy)</u></b></p> <p>The Dublin District Heating System (DDHS) has progressed in 2017 with the following achievements:</p> <ul style="list-style-type: none"><li>• New District Heating (DH) infrastructure installed at new road at Point Campus in Docklands</li><li>• Liaison with developers ensuring new developments are 'District Heating enabled'</li><li>• Worked with Codema who produced three documents aimed at investigating and confirming the financial viability of the DDHS which include (1) Techno-Economic Feasibility Analysis (2) Detailed Financial Appraisal (3) Draft Market Research Report and Communications Strategy</li><li>• Advertised a tender notice for the engagement of a Consultant for the completion of a 'Delivery of Business Model and Engineering Review'</li><li>• Held DDHS Workshop with civic and state stakeholders working in the industry and which resulted in the establishment of a DH workgroup as below.</li><li>• Setting up of National DH Working Group with the Department of Communication, Climate Action and Environment (DCCA) and other Government Department officials</li><li>• Attendance at and winning of the international DH Award at Celsius Smart Cities ceremony for start-up DH projects.</li><li>• Held five DDHS Steering Group meetings</li><li>• Two reports to the Environment Strategic Policy</li></ul>

	<p>Committee (SPC)</p> <ul style="list-style-type: none"> <li>• Commissioned independent financial advisor to complete an investigation into funding options in relation to access to the infrastructure finance market and project risks relating to same. This resulted in initial communication with and a request being sent to the European Investment Bank (EIB) for funding</li> <li>• Liaison with crucial stakeholders such as National Treasury Management Agency (NTMA) / Transport Infrastructure Ireland (TII) / Dublin Port Company / Dublin Smart Cities</li> <li>• Liaison with DCC projects such as Dodder Bridge</li> </ul> <p>Parks and Landscaping Capital projects completed during 2017:</p> <ul style="list-style-type: none"> <li>• Weaver Square – New Public Park</li> <li>• Rockfield Park – Upgrade of Tennis Courts and all-weather training area</li> <li>• Bushy Park – Upgrade of Tennis Courts / New Pavilion / Padel Courts</li> <li>• All-Weather Pitches at Greendale, Trinity Leisure Centre, St. Anne’s Park Raheny, Brickfield Park Drimnagh</li> <li>• New Changing room Pavilions were built at Springdale Road Edenmore, Tolka Valley Finglas South</li> <li>• Outdoor Gyms at the following Parks: Mellows, Poppintree, Griffith, Ellenfield and Martin Savage.</li> </ul>
<p>Prioritise works to ensure best value maintenance for the city’s infrastructure and to ensure the city’s road, footpath and cycling network is maintained to the highest safety standard</p>	<p>Works are prioritised in the 2018-2020 Capital Works Programme. All Utility Service Providers are requested to upgrade or replace their existing services during the re- construction of roads &amp; streets. Pavements are constructed with high quality materials to current design standards and a 10 year moratorium is applied against any new works being undertaken by Utility Service Providers (except for emergencies) on all completed road &amp; street works.</p>
<p>Significantly improve pedestrian and walking facilities in the city</p>	<p>The Dublin Wayfinding system is monitored on an ongoing basis to ensure that it provides a useful service to visitors to the city. Tender awarded in 2016 for the maintenance, upkeep and extension of finger panels and to investigate new locations in urban villages in Dublin. The construction of the Chatham Street/Harry Street Area Improvement scheme commenced in Sept. 2017 &amp; this will have flush wall to wall granite paving and wider footpaths when complete. The existing red brick paving has fallen into a state of disrepair and will be removed &amp; replaced with new granite paving as part of the scheme. The Part 8 planning approval was granted for the</p>

	<p>Clarendon St. /Clarendon Row scheme in Oct. 2017. The detailed design has just commenced on this scheme. This scheme will have flush paving at some locations &amp; wider footpaths over the full length of the scheme to facilitate larger volumes of pedestrian &amp; shoppers expected to use the Grafton St. Qtr.</p> <p>The Part 8 planning application is currently out to public consultation for Cathedral Street/Sackville Place since Dec.2017. This scheme involves the provision of flush wall to wall granite paving and wider footpaths over both streets to provide for the expected heavier footfall on these streets as a result of the new Luas Cross City service.</p> <p>Implement City Centre study proposals with regards to College Green, Liffey Cycle Route, footpath widening, traffic reduction, improvement of bus priority.</p> <p>Ensure Luas Cross City (LCC) works efficiently to link the walking routes in the city centre.</p> <p>Designs for the North and South Quays were developed and implemented.</p> <p>The relevant College Green proposals contained within the City Centre study have been brought forward as part of the application which was lodged with An Bord Pleanála in May 2017. The application lodged with An Bord Pleanála included An Environmental Impact Assessment of the proposals and the design proposals for College Green took full account of its unique heritage</p>
<p>Introduce a Transportation Asset Management System (TAMS)</p>	<p>The implementation of the TAMS system has progressed well in 2017. All modules are now live and all sections of the Environment and Transportation Department that were due for rollout under the project are now using the System. This includes; Road Maintenance Services, Road Design and Construction, Traffic Admin and Management and Public Lighting Services. The System is being used to record and manage Service Requests within each of these Sections and progress the Council's response to each through inspections and works management that may be required. The System is currently interfaced with the CRM (Customer Relationship Management) system for Road Maintenance Services only and this will be expanded within 2018 to cover all sections using the System. The System is also being used by Road Maintenance Services to manage pavement condition through the use of an incorporated Pavement Management System and the completion of Machine Road Condition surveys to facilitate same. While all modules are now live, there continues a "bedding in" and review period with feedback from Staff using the System and the closing out of snagging issues. The focus of the project is now moving from one of implementation to Support and during 2017 a Support</p>

	<p>Plan for dealing with User queries, data management, system enhancements and upgrades and the establishment of a TAMS Support Unit was drafted and will be reviewed and put in place in 2018.</p>
<p>Manage and improve the city's street furniture service in a well-designed manner that enhances people's city experience.</p>	<p>All public realm improvement schemes are designed in consultation with DCC and Landscape Architects e.g. Chatham Street/Harry Street is currently under construction and includes the provision of new seating, protective bollards and trees at a number of locations.</p> <p>The Part 8 planning application for Cathedral Street &amp; Sackville Place is currently out to Public Consultation and has been designed in consultation with Landscape Architects to provide new seating, protective bollards and tree planting where space allows.</p>
<p>Manage necessary road openings in a manner that minimises disruption to the city.</p>	<p>Ensure Roadworks control system continues to function effectively.</p> <p>All works by utilities on public roads require licensing by Dublin City Council.</p> <p>In the course of 2017 some 11,181 individual licences were granted by the Council subject to conditions. All sites were monitored by the Council's Roadworks Control Unit and appropriate action was taken where breaches of licence conditions occurred. This work is ongoing.</p>

<b>Goal 4</b> <b>To manage and promote City Parklands and support the development of biodiversity measures and projects.</b>	
<b>Objective</b>	<b>Progress</b>
Achieve best sustainable practice in the management of the natural environment, including city parks and open spaces	<p>The Green Flag is awarded in recognition of achieving quality standards for the sustainable management of Parks and recreation facilities. It promotes high horticultural and environmental standards and is a benchmark for excellence in park management based on acknowledged international best practice. The award scheme is administered here by An Taisce.</p> <p>Dublin City Council was successful in retaining the Green Flag status in five of our City Parks – Blessington Street Basin, Bushy Park, Markievicz Park, Poppintree Park and St. Anne’s Park.</p>
Bring greater animation and attraction to parks in the City through events, markets and recreational activities	<p>A total of 404 applications for Events and Activities in the Parks were received during 2017.</p> <p>The following is a breakdown of the types of events that took place:</p> <ul style="list-style-type: none"> <li>• 70 - Photo Shoots</li> <li>• 10 - Festivals</li> <li>• 53 - Sporting Events</li> <li>• 16 - Weddings</li> <li>• 74 - Filming</li> <li>• 26 - Charity Events</li> <li>• 10 - Arts &amp; Culture</li> <li>• 52 - Commercial</li> <li>• 89 - Community &amp; Family</li> <li>• 4 - Music</li> </ul> <p>Parks &amp; Landscape Services also:</p> <ul style="list-style-type: none"> <li>• manage Pitch &amp; Putt Clubs, Golf Clubs and Tennis Clubs at various locations throughout the City attracting over 35,000 customers during the Season January – October 2017.</li> <li>• manage over 250 football pitches located in the City Parks, used by local Soccer, GAA and Rugby clubs.</li> </ul>
Proactively seek out opportunities to develop additional recreational and sporting facilities in the City	<p>The Sports and Recreation Section continued to upgrade existing facilities.</p> <ul style="list-style-type: none"> <li>• Markievicz Sports and Fitness centre re-opened following refurbishments.</li> <li>• New 11 a side all-weather facility Irishtown</li> <li>• New Dance Studio in St. Catherine’s</li> </ul> <p><u>Sports Capital Programme 2017</u> Dublin City Council’s Sports Section applied for funding for a number of projects under the Department of Transport,</p>

	<p>Tourism and Sports 2017 Sports Capital Programme. In total the City Council was provisionally awarded approximately €843,000 in funding to complete these projects. The monies will be used for a variety of new sports equipment and the redevelopment of existing sports facilities.</p> <p>Furthermore, Dublin City Council applied in tandem with a variety of other sporting clubs to help them avail of the Sports Capital Programme. Entities such as Tennis Ireland and Cherry Orchard Equine Centre received funding on the basis of joint applications with the City Council's Sports Section.</p> <p>In addition Parks and Landscaping services completed many new projects in 2017 including;</p> <ul style="list-style-type: none"> <li>• Weaver Square New Public Park</li> <li>• New Pavilions at various locations</li> <li>• Padel Courts in Bushy Park</li> </ul>
<p>Continue to implement the Biodiversity Plan 2015 - 2020</p>	<p>Parks and Landscaping highlights of the year under the Biodiversity Plan include:</p> <ul style="list-style-type: none"> <li>• The Dodder Gathering which took place over the weekend 31<sup>st</sup> March – 2<sup>nd</sup> April and attracted large crowds exploring the natural wonders of the river Dodder.</li> <li>• Facilitation of the annual Coastwatch Survey along the length of Dollymount Strand during September and October to assess the area for litter, pollution, coastal erosion and biodiversity.</li> <li>• Engaged throughout the year with many schools as part of the Brent Geese Project and this involved several field trips and outdoor classroom activities. We were joined by BirdWatch Ireland, members of the communities, Eco UNESCO and local scouting organisations.</li> <li>• Local Community Hubs have been identified at East Wall Water Sports Centre and Ballyfermot Library. These hubs will be used for interpreting the City's Biodiversity.</li> </ul> <p>The continuation of:</p> <ul style="list-style-type: none"> <li>• The volunteer programme</li> <li>• Survey and management of protected species in areas of conservation value</li> <li>• Engaging stakeholders as part of the Dublin Bay Biosphere, Dublin Mountains Partnership, the Water Framework Directive and the Regional Green Infrastructure</li> </ul>
<p>Develop messages and awareness to counter problems caused by anti-social behaviour and dog fouling in city parks</p>	<p>The City Parks Superintendent and members of his team sit on a sub-committee as part of the City's Joint Policing Committee to discuss and address issues of anti-social behaviour in our Parks.</p>

**Goal 5**

**To maintain to the highest international standards and improve the quality of Dublin City's environment through the delivery of our services in a sustainable manner, recognising local, regional and national responsibilities and implications.**

Objective	Progress
<p>Ensure a consistently high standard of cleanliness throughout the city comparable to the cleanest capitals in Europe</p>	<p>In 2017 The Waste Management section increased its staffing levels in the city centre with the aim of ensuring the capital's streets were maintained to the highest standards. New shift patterns were also introduced across the dept to achieve the most efficient use of resources. The redevelopment of Davitt Road depot was commenced to combine the operations of Rathmines and Davitt Road into a single depot to serve the southside suburban areas. A contract was concluded for the supply of solar compactor bins, 50 bins are in situ in the Baggot Street, Sandymount and Temple Bar areas and 100 additional units are due for delivery. QR codes were attached to all public litter bins to allow for reporting of issues by smartphone, bin locations and details were also mapped to allow for better asset management. 138 dog fouling specific litter bins were installed across the city</p> <p>The department took part in the 2017 Anti Dumping initiative rolling out a CCTV monitoring and enforcement campaign on Dorset Street in conjunction with the Central Area Office and the local business association</p> <p>The department worked in conjunction with Smart Dublin and Enterprise Ireland to roll out a small business innovation research challenge to address illegal dumping. 6 companies received first phase funding to develop products in the areas of data analytics, low cost cctv and video analytics and drone technology</p> <p>Increased litter and dog fouling patrols were rolled out to blackspots across the city. 1909 community clean ups were supported throughout the city and 287 entries were received into the city neighbourhoods awards. Waste Management in co-operation with area departments organised the Team Dublin Clean Up day across the city on 14<sup>th</sup> April 2017. Over 16,000 service requests were dealt with by the department in 2017</p> <p>In conjunction with the Information Systems Department and Customer Services Centre in Q4 2017 workflows were streamlined to ensure service requests are delivered directly to the relevant operational staff. 1132 requests for bulky household waste removal services were completed in 2017. 405 bonfire stockpiling complaints were attended to and in conjunction with the parks dept over 450 tonnes of material was diverted from bonfires during Halloween response activities</p> <p>A 13% increase of mixed dry recyclables was received through the network of bring centres with a total of 23,000 tonnes recovered. 170 Tonnes of christmas trees were recycled. 62 national and international sporting and entertainment events in the city were provided with waste management services including concerts, marathons, rugby, soccer and GAA events.</p>

<p>Improve access to environmental information and to raise environmental awareness among citizens through use of digital communication channels</p>	<p>Dublin City Council continues to provide a web portal enabling the public to access real time data from their ambient sound monitoring network made up of 14 sites around the City. Data from each individual site is also 'Tweeted' hourly for anyone who wishes to follow @dublincitynoise. The 2017 Dublin City Noise Maps have been made accessible to the public on this site also.</p>
<p>Preserve and improve where necessary the water quality of our rivers and bathing areas</p>	<p>In 2017 Dublin City Council established and resourced a Water Framework Directive Office to meet our statutory obligations under the 2<sup>nd</sup> cycle of the Water Framework Directive.</p> <p>The office actively engaged with the Environmental Protection Agency, Local Authorities Water Community Office and the Department Housing, Planning and Local Government in developing the characterisation of water bodies, the 2<sup>nd</sup> cycle draft River Basin Management Plan and the selection of priority water bodies for inclusion within this Plan.</p> <p>The office fulfilled our public engagement and information requirements for the draft River Basin Management Plan in association with the Local Authorities Water Community Office in communicating the contents of the draft plan to the public representatives and community through a series of meetings and presentations.</p> <p>Detailed investigative work has commenced on the Santry and Dodder rivers in association with adjacent local authorities and agencies to ensure our actions and measure commitments under the River Basin Management Plan are achieved.</p> <p>Considerable work on promoting the awareness of water as a heritage for Dublin, engaging the public in improving and maintaining the quality of our waters and educating schools in the importance of clean water was delivered through the combined efforts of the Water Framework Directive Office, Parks and the Local Authorities Water Community Office within the Dodder Catchment in 2017, culminating in the very successful Dodder Gathering 3 day event. This approach will be rolled out to all catchments.</p> <p>The office provides a coordinating role through hosting Water Framework Directive meetings within Dublin City Council with Planning, The Central Laboratory, Pollution Control, Drainage, Flooding, Biodiversity and Invasive Species etc. to foster the integrated catchment management approach to improving the water quality of our rivers, coastal, transitional and ground waters. The office has developed a dedicated Geographical Information System for Integrated Catchment Management.</p> <p>A total of 107 complaints were received in the Water pollution Section in 2016 and every complaint was investigated and closed off.</p>



<p>Reduce the risk of flooding and respond appropriately and effectively to flooding incidents</p>	<p>Dublin City Council's Flooding Advisory Group met on a number of occasions throughout 2017 to monitor forecasting systems (weather forecasts, weather warnings, telemetry, rain gauges, coastal flood forecasting system), analyse and interpret the information from these systems to determine the potential impact of possible flood events and the level of flood warning required to be issued and advise on the implementation of an Action Plan.</p> <p>The Dublin City Rainfall System was rolled out in 2017. To date there are 25 rain gauges, 4 weather stations, 3 trash screen cameras, 15 river level gauges and 1 tide monitor on the real time data system.</p> <p>Flood Alleviation Schemes as detailed in the Council's Capital Programme 2017 – 2019 ongoing throughout 2017.</p>
<p>Deliver commitments in water services as outlined in the Council's Service level Agreement (SLA) with Irish Water</p>	<p>Commitments being delivered in accordance with the SLA</p>
<p>Protect air quality in line with European Union Directives</p>	<p>Air quality monitoring indicates European Union (EU) air quality standards are being complied with in Dublin. During 2017 Dublin City Council commenced an ongoing study with the Environmental Protection Agency (EPA) to identify potential locations for additional air quality monitoring stations in the city and works to upgrade existing monitoring stations has also commenced. These upgrades will involve developing monitoring capacity to report on air quality on a continuous basis in real time to the public.</p> <p>The proactive enforcement of air quality standards has resulted in 84% of air pollution complaints received during 2017 being resolved and those cases still open are under active investigation. There has been a significant increase in air complaints received during 2017 compared to 2016 (204 versus 141).</p>
<p>As the National Competent Authority for all waste exports and imports ensure full compliance with EU regulations on behalf of all local authorities in Ireland.</p>	<p>The National TransFrontier Shipment Office (NTFSO) established and operated by Dublin City Council is the National Competent Authority to manage the international movement of waste out of, into and through Ireland. The Office is responsible for the implementation and enforcement of European and National Legislation; to monitor waste shipments; to facilitate the business community involved in legitimate waste shipment activities; and to prevent the illegal shipment of waste.</p> <p>In excess of 2000 inspections are carried out annually at ports and facilities in Ireland by a dedicated enforcement team. The Administration team ensures that annual exports of 1,650,000 tonnes of waste to Europe and Asia are in compliance with strict regulatory rules.</p>

	<p>The NTFSO also works with other agencies such as the EPA, Department of Communication, Climate Action and Environment (DCCA), IMPEL (European Union Network for the Implementation and Enforcement of Environmental Law), EUROPOL, Local Authorities and the Gardai and liaises with Customs and Port Authorities, the Northern Ireland Environment Agency (NIEA) and other competent international authorities. The NTFSO also reports to the National Waste Enforcement Steering Committee chaired by the DCCA.</p> <p>In 2017 the NTFSO produced the Waste Shipment Inspection Plan 2017 to 2019 detailing planned activities for the period. The NTFSO engaged with the DCCA to introduce compliance limits on contamination levels with the Waste Industry in Mixed Recycling Facilities (MRFs). The NTFSO partook in a European wide month of action led by INTERPOL targeting waste crime. The NTFSO continued to assist the Waste Enforcement Regional Authority in carrying out multi-agency operations against suspected waste categories. The NTFSO were also a part of an EU Evaluation Report on the Eight Round of Mutual Evaluations 'Practical implementation and operation of European policies on preventing and combating Environmental Crime' along with The DCCA, EPA, the Gardai, Dept. of Justice and the Waste Enforcement Regional Lead Authorities.</p>
<p>As Regional Co-ordinator for the Eastern-Midlands Waste Management Plan promote and encourage the prevention, re-use and recycling of waste in line with EU and National policy.</p>	<p>The Eastern-Midlands Region (EMR) Waste Management Plan 2015-2021 provides a framework for the prevention and management of waste in a sustainable manner in Dublin City Council and the 11 other Local Authorities in the Region. Dublin City Council, as the Lead Authority for Regional Waste Management Planning is overseeing the implementation of the Eastern Midlands Regional Waste Management Plan 2015-2021.</p> <p>Some of the key activities undertaken by the Regional Office in 2017 included:</p> <ul style="list-style-type: none"> <li>• National Awareness Campaigns (Brown Bin, Dry Recyclables)</li> <li>• National Reuse Month</li> <li>• Conscious Cup Campaign to encourage elimination of single use coffee cups</li> <li>• Programme to advance remediation of Historic Landfills</li> <li>• Tyre Cleanup programme</li> <li>• National Hazardous Waste Collection Scheme</li> </ul>
<p>Implement the Noise Action Plan 2013-2018 and prepare plan for 2019- 2024.</p>	<p>The 2017 Noise maps have been produced and published in July of 2017 as legally required and as part of the 1<sup>st</sup> phase of the review of the Dublin Agglomeration Noise Action Plan - which is to be completed in 2018.</p>
<p>Reduce energy usage in the provision of public lighting</p>	<p>LED replacement program to have replaced 10,000 Lamps by 2019. 2050 lamps replaced in 2017.</p>

**Goal 6****To manage and promote the City Library Network, the City Arts Office and the Hugh Lane Art Gallery as hubs of cultural and art collections and learning opportunities**

Objective	Progress
Develop new Dublin City Library at Parnell Square	<p>During 2017 Site Investigation works were completed and a report on building conditions was issued.</p> <p>Over the course of the year work continued on the development of the detailed brief for the new complex. Regular reports were submitted to the Arts &amp; Culture Strategic Policy Committee.</p>
Lead the promotion of Dublin City as a City of Literature	<p>The Dublin UNESCO City of Literature Strategic Plan 2016-2018 gives focus to six main themes: 1) Identity, Advocacy and Promotion; 2) The A-Z of Writing, Reading and Storytelling; 3) Building Relationships and Networks; 4) Storyhouse project; 5) Leadership Structures and Resources; 6) Research and Evaluation</p> <p>Director of Dublin UNESCO City of Literature attended two UNESCO Creative Cities Network international conferences in 2017. Chair of SPC Councillor Rebecca Moynihan represented the City of Dublin at the annual meeting of the UNESCO Creative Cities Network (UCCN) in France.</p> <p>The Director of Dublin UNESCO City of Literature remained in the role of Deputy Representative of the Literature steering group of the UNESCO Creative Cities Network and also took on the role of group lead of the Integration and Development working group.</p> <p>Dublin participated in four projects with other UNESCO Cities of Literature throughout the year and helped fund twelve literary projects in Dublin including the Ark Access Programme and Looking at the Stars, an anthology of Irish writing.</p> <p>The office worked closely with the Dublin Book Festival, Irish, Spanish &amp; Latin American (ISLA), and Bram Stoker Festivals.</p> <p>The International Dublin Literary Award was won by Jose Eduardo Aguallusa for his novel A General Theory of Oblivion.</p> <p>The City of Literature office delivered a number of programmes and festivals over the course of the year, chief among them being the Dublin One City One Book annual festival in April, which in 2017 featured Echoland by Joe Joyce, a book set during the Emergency in Dublin. Over forty free events were held during the month, many of which were organised by</p>

	<p>partner institutions and library services.</p> <p>Other key events included the Citywide Reading Campaign for Children, which involved branch libraries, public events and The Big Day Out during the St. Patrick's Festival; Words on the Street for European Literature Night; Dublin: A Year in Words poetry project.</p> <p>Two new writers in residence were appointed in November 2017 and will work with branch-based writing groups until October 2018. One is funded by Creative Ireland.</p> <p>Three readers in residence continued their work with children and young people of the North East Inner City, under the supervision of City of Literature and Senior Librarian for Children's Services.</p>
<p>Implement the Dublin City Arts plan</p>	<p>Dublin City Council's City Arts Plan 2014-2018 sets out the purpose and areas of work of the Dublin City Arts Office.</p> <p>The Arts and Education Policy was adopted by City Council in 2017.</p> <p>Listed below are some of the programmes and projects that were delivered by the Arts Office in 2017:</p> <ul style="list-style-type: none"> <li>• 39 Artists exhibited in the Lab Gallery</li> <li>• IAWATST art show at the LAB in association with the OPW was curated by children from the North East Inner City and toured nationally and Northern Ireland</li> <li>• Artists' Residences: St. Patrick's Lodge, 6 and 7 Albert Cottages and 9 Wooden Buildings.</li> <li>• Incubation Space Award for 5 Research and Development collaborations that involved Music, Visual Arts and Theatre</li> <li>• Culture Night Dublin – 330 venues, 450 events.</li> <li>• €530,000 paid in Arts Grants</li> <li>• €20,000 paid in Bursaries</li> <li>• €280,000 in programming with Artist and Arts Organisations</li> <li>• Supported the Public Arts Programme through the care and maintenance of Dublin City's public art collection.</li> <li>• Visual Thinking Strategies project trained 40 teachers, artists and art educators</li> <li>• Erasmus Plus funding of €246,000 awarded for "Permission to Wonder" Project</li> </ul> <p><b>Dublin's Culture Connects</b> Dublin's Culture Connects aims to connect Dubliners to their city. The four main programmes are The National</p>

Neighbourhood, Cultural Audit and Map, EU LAB and Fundraising Fellowship Dublin.

### **The National Neighbourhood**

Partnership between Dublin's Culture Connects and Dublin City Arts Office, Dublin City Gallery The Hugh Lane, Dublin City Public Libraries, the 5 Area Offices of Dublin City Council.

Partnership between the 8 National Cultural Institutions in Dublin (The Abbey Theatre, The National Gallery of Ireland, The National Concert Hall, The Irish Museum of Modern Art, The Chester Beatty Library, The National Archives of Ireland, The National Library of Ireland, and The National Museum of Ireland).

In 2017 450 events took place with over 100 artists and creative practitioners, and 86 community groups.

200 performers took to the streets over 2 days in

Ballyfermot participating in The Passion Project

A capacity audience at the Abbey Theatre enjoyed plays, songs and choral performances by groups from Whitehall, Cabra, Ballymun and Finglas

Over 4 nights, a bus travelled through sites in

Ringsend, Irishtown, Sandymount and Pearse Street with performers and audience on board and in parks, pubs and other stop off locations en route

Numerous groups planned a food trail in the Docklands and North Inner City based on old and new food traditions

Performers took to the stage of the National Concert

Hall to show a film they made in Drimnagh; the musical they had composed in Crumlin; the poems they had devised in Ballyfermot; and the documentary made with groups from Rialto and South Circular Rd.

A group in Coolock published a book about where they live, and groups from Raheny, Belmayne, Priorswood, Donaghmede, Ayrfield and Artane made visits with artists to Irish Museum of Modern Art (IMMA) and renewed their connection with the culture of the city

### **Cultural Audit and Map**

The Cultural Audit & Map is designed with the influence of cultural and business partners and 13 sections within Dublin City Council via a steering group and inventory working groups.

The sourcing of data is underway, from Dublin City Council sections, public bodies and the public. The information will be linked to the GIS system for internal Dublin City Council use and mapped to a website for the public's use. A supplier will be appointed to roll out technical requirements now that they have been set.

### **EU LAB**

The EU LAB matches partners with common interests to help them build projects and source European funding. The following applications were made in 2017:

	<ul style="list-style-type: none"> <li>• Urbact with North West Area office (awarded but later withdrew)</li> <li>• Ireland Wales Co-operation Programme with Parks section (declined)</li> <li>• Europe for Citizens with Social Inclusion section (declined)</li> <li>• Erasmus+ with Dublin City Arts Office section (awarded €244,618)</li> </ul> <p><b>Fundraising Fellowship Dublin</b>  Four Fundraising Fellowship positions were filled in Dublin Theatre Festival, Helium Arts, Fishamble. The New Play Company and Temple Bar Gallery &amp; Studios. The Fellows are working through a 24-month learning programme in the areas of sponsorship, marketing and fundraising with support from 12 external Marketing and Fundraising experts.</p>
<p>Enhance the profile of the Dublin City Art Gallery the Hugh Lane</p>	<p>JC Decaux on-street advertising was used to promote the Gallery. Banners advertising The Ocean After Nature were in situ and collaboration with Dublin Port “Port Perspectives” generated significant media coverage.</p>
<p>Contribute to the Decade of Commemorations programme, including the 1916 Rising, by bringing the City’s diverse memory collections to citizens locally and internationally.</p>	<p><b>Exhibitions:</b>  2017 began with the exhibition Jonathan Swift and Dublin, to celebrate the life and works of this great writer in the 350<sup>th</sup> anniversary year of his birth.</p> <ul style="list-style-type: none"> <li>• A unique exhibition telling the story of Jacob’s factory emanated from the rich archive of W&amp;R Jacob’s biscuit factory held in Dublin City Archives. This exhibition attracted significant media coverage and footfall, and two events were held for former employees with contributions added to the Jacob’s oral history recordings.</li> <li>• The Jonathan Swift exhibition and the 2016 exhibitions Dublin Remembers: Stories from the Somme and Citizens in Conflict: Dublin 1916 toured throughout the city libraries branch network bringing these history narratives to all areas of the city</li> <li>• .A touring exhibition from the In Flanders Fields Museum in Belgium called Assembly: Memorial Chairs was on display in Dublin City Library and Archive, City Hall and Richmond Barracks in 2017. This installation by artist Val Carmen recorded all the names of soldiers from Ireland, England, Scotland and Wales who died in Flanders in the First World War with the public encouraged to write the stories of their own dead soldiers in the accompanying book.</li> </ul> <p><b>Citywide community engagement:</b>  This important focus to the commemorations programme continued in 2017 with the Council’s Decade of Commemorations Fund for Communities. 21</p>

groups/organisations received a total of €40,185 in funding to hold events and activities under the Decade of Commemorations designation. Activities funded included drama, various publications and seminars/talks.

**Commemorative plaques:**

Three plaques were unveiled under the Decade of Commemorations designation: a 1916 plaque to Sean McLoughlin and plaques to the ships SS Adela and SS Hare sunk by a German U-boat in 1917.

**Access to historical sources:**

Primary documents are essential to uncovering our historical narratives. In 2017 Dublin City Library and Archive launched its Digital Repository containing over 43,000 free images including key Decade of Commemorations collections such as the Birth of the Republic collection and the Royal Dublin Fusiliers Association Archive. The Library also continued and expanded its digitisation of the W&R Jacob's biscuit factory photographic archive and the Irish National War Memorial records were catalogued with a view to their digitisation in 2018.

**Historian-in-residence:**

Building on the success of the 2016 commemorations programme and furthering its community engagement and participation strand, the Council contracted six part-time historians in April 2017 to work with communities, schools and libraries across the city (one historian allocated to the 5 DCC administrative areas and one in Dublin City Library and Archive). The historians have delivered talks, walks, lecture series, historical sources workshops and have been active in including a wide variety of social groups in their outreach activities. The project has particularly tried to bring history to groups who may not have ready access to it. The historians have visited history groups and clubs, Men's Sheds, two prisons, literacy groups, nursing homes, have established history book clubs, set up new local history societies in Coolock/Artane and the Liberties and begun work on oral history projects. They have also recorded and photographed local monuments in their areas of the city.

**Dublin Festival of History 2017:**

The fifth annual Festival focused on some of the centenary anniversaries of 2017 with lectures on the First World War, Thomas Ashe, Michael Collins in 1917, the Irish Revolution and the Russian Revolution.

**Goal 7****To make Dublin a safe place to live, work, visit and enjoy.**

<b>Objective</b>	<b>Progress</b>
<p>Collaborate with An Garda Síochána, Health Services Executive, other agencies and the business community in co-ordinating and developing measures to deal with problems on the city streets such as anti social behaviour, drug activity, aggressive begging and noisy busking.</p>	<p>Homeless services and in particular the Housing First Service, are an integrated part of the street assertive engagement initiative which brings together Dublin City Council, the Dublin Region Homeless Executive, An Garda Síochána, Ana Liffey Drug Project and the HSE. The street assertive engagement initiative involves the use of a case management approach with known vulnerable persons on the streets of the City.</p> <p>The DRHE Director participates on the High Level Group to address street issues chaired by the Deputy Chief Executive for Housing, Community and Emergency Services.</p> <p><b><u>Dublin City Joint Policing Committee</u></b> Section 36 of the Garda Síochána Act 2005 provided for the establishment of Joint Policing Committees (JPC) in each Local Authority as part of the local government structures.</p> <p>Membership comprises: An Garda Síochána, Dublin City Council, Elected Members and Officials, Oireachtas Members and Community/Business Reps.</p> <p>There were 6 meetings of the Dublin City Joint Policing Committee (JPC) during 2017.</p> <p>The “Annual JPC Report 2016” was presented to City Council in September 2017.</p> <p>See below for an example of some of the presentation before the JPC in 2017. Presentations given on/by: Teenagers and Gardaí programme:</p> <ul style="list-style-type: none"> <li>• My Lovely Horse Rescue (Voluntary Group),</li> <li>• “Think Before you Buy” campaign</li> <li>• Community CCTV,</li> <li>• Housing Act 2014 (DCC),</li> <li>• Dublin City Council Parks (antisocial behaviour),</li> <li>• Community Policing,</li> <li>• Dublin City Council Halloween plan,</li> <li>• Criminal Assets Bureau (CAB),</li> <li>• Homeless Services (Dublin Regional Homelessness Executive ),</li> <li>• Supervised Injection Facilities (Health Service Executive - HSE)</li> </ul> <p>There are 5 Joint Policing Sub-committees in each of the 5 Electoral/Operational Areas of Dublin City Council.</p> <p>The three high priority issues for Dublin City’s six-year</p>



(2015-2021) Strategic Plan are:

- Drugs Misuse
- Street crime /Street Issues
- Community Courts

**Dublin South Central JPC Subcommittee** met on 4 occasions during 2017 and priorities were as set out in Strategic Plan (2015 -2021):

- Restorative Justice Practices
- Anti Social Behaviour Housing Estates
- Park security/Bye Laws

Regular meetings were held in 2017 to address issues across Cherry Orchard using the Restorative Practices Forum. Youth Service Providers (Familibase) continue to use restorative practice techniques in engaging with the youth in Cherry Orchard. Introductory workshops for the Dublin 8/12 Restorative Practice Project is commencing in 2018. The aim of the project is to bed-down Restorative Practice techniques in neighbourhoods, schools and community/youth centres across the Dublin 8 and 12 area. Three meetings were held in 2017 of the Parks Health & Safety Sub Committee and items discussed and actions taken were as follows: quad bikes & scramblers; Wandering Horses; Alcohol use in parks; Provision of litter bins in parks in the South Central Area.

**Dublin South East Area Joint Policing Subcommittee** met on 4 occasions during 2017.

The three priority issues for the South East Area Joint Policing Subcommittee under the Strategic Plan (2015 – 2021) are as follows:

- Traffic/cycling
- Burglaries/Theft
- Prison Service

Presentations/Initiatives/Progress for 2017

Presentation on the J-ARC Initiative

Presentation on the position and work of the Juvenile Liaison Officer

Presentation on the new National Drugs Strategy, 'Reducing Harms Supporting Recovery 2017-2025'

Presentation on Dublin City's Contingency Plan in the event of a Citywide Emergency

Further progress on the "Graffiti is a Crime, Think Don't Tag" awareness campaign

**Dublin Central JPC Subcommittee** met on 4 occasions in 2017 and priorities were as set out in Strategic Plan (2015 - 2021):

- Reduce anti social behaviour around Halloween
- Licensing/Off Licences
- Victim Support

The Halloween Working Group held 4 meetings to plan for a safe & enjoyable Halloween. Central Area Staff and Gardaí worked with Residents Associations, Festival Steering Committees and local youth services in the lead up to Halloween and on the night itself. Inspection of licensed premises continued with Test Purchasing Operations taking place. Agreement was secured with off-licences to remain closed until 4pm on St. Patrick's Day. All victims of crime are contacted by victim support staff & are visited by Small Areas Policing Garda who provide support, advice and follow-on investigations. Domestic violence issues are a priority and all domestic violence incidents get immediate response by working units. Small Areas Policing Garda is then dispatched to address the issues from a longer-term perspective, including continuing safety of individuals and support and assistance with ongoing issues.

**Dublin North Central JPC Subcommittee** met on 4 occasions in 2017. Priorities were as set out in Strategic Plan (2015 – 2021):-

- Policing/Crime/Antisocial behaviour in Parks
- Business/night – time economy
- Graffiti/ Dumping

Presentations/Initiatives/Progress for 2017

- Presentation on the “Community Law & Mediation Service”
- Presentation on “Divisional Policing Plan” by the Gardai
- Presentation on “Gaming & Lotteries” by the Gardai

North Central area initiatives include the following: Special parks strategic committee set up to deal with parks related antisocial issues by the JPC. Ongoing projects to maximise the safe use & enjoyment of Parks as an amenity for positive health & well being, linking in with DCC Sports.

Project based activity through sport, done in conjunction with the Drugs Task Force & FAI on substance abuse, awareness and education.

**Dublin North West JPC Subcommittee** met on 4 occasions in 2017 and priorities were as set out in Strategic Plan (2015 – 2021):-

- C.C.T.V in the Public Domain
- Sub Group established to review Youth Services in North West Area
- Family Mental Health Support group

Work complete in relation to review of the policies, standards & processes associated with provision of CCTV across the city and report made to March 2017 JPC subcommittee.

Youth Services in North West Area - Complete  
Review of Mental Health Services in North West Area to identify gaps in service delivery made by Support group - Complete

<p>To further refine and develop our partnership arrangements with statutory and voluntary agencies and group in supporting safe communities and targeting vulnerable sectors including disadvantaged households, the elderly and others</p>	<p>Achieved via Joint Policing Committee and the Dublin City Centre Business Forum structures (see progress as outlined above)</p>
<p>To provide advice and guidance to enhance the safety of communities.</p>	<p>This is addressed under JPC but through the subcommittees via local Safety Fora.</p> <p>Community Fire Safety is carried out across all sections of Dublin Fire Brigade (DFB) with different initiatives and programmes implemented throughout the community.</p> <ul style="list-style-type: none"> <li>• 104 pre-incident plans devised and premises visited and validated</li> <li>• Community Fire Safety campaigns – Halloween, Christmas, New Years Eve, Smoke Alarm Initiative, Message in a Bottle, Fire Safety for Kids, Fire Safety Art Competition, School visits</li> <li>• Traveller site fire safety education and inspections</li> <li>• 20 schools visits which included 1,500 students</li> <li>• Working with Council officials, the Gardai and the RSA in increasing awareness in road safety for cyclists</li> </ul> <p>Safety Week takes place in each of the 5 areas.</p>
<p>To implement relevant Fire Safety legislation in new and existing buildings to improve fire safety and fire safety management practices.</p>	<p>In 2017 Dublin Fire Brigade:</p> <ul style="list-style-type: none"> <li>• processed 1,407 fire safety certificates and 1,868 licence application and carried out 1343 fire safety inspections on a risk based system to assess compliance under the relevant regulations i.e. nursing homes, hotels , schools pubs and restaurants.</li> <li>• Held Community Fire Safety talks</li> <li>• Utilised social media platform to communicate Fire safety messages</li> </ul>
<p>To coordinate and facilitate Major Emergency Management preparedness and response particularly in relation to disaster planning and adverse weather events.</p>	<p>Crisis Management Steering and Working Group in place to plan for Major Emergency management and evacuation.</p> <p>Major emergency response contact list-updated and circulated</p> <p>Crisis Management arrangements in place</p> <p>Flood plan working draft in place and oil pollution plan in place</p>
<p>To support Civil Defence in the development and utilisation of volunteers in supporting communities in emergencies.</p>	<p>Crisis Management Steering Group in place to provide support to Civil Defence in supporting communities in emergencies</p> <p>Major emergency response contact list-updated and circulated</p> <p>Crisis Management arrangements in place</p>

## The Place for Business

Dublin is our capital city – an engine and a hub for economic development. Our ambition is to retain and grow infrastructure, develop activities and utilise technologies to the maximum to ensure that our city is at the forefront of business and economic prosperity.

<b>Goal 1</b> <b>To develop the competitive advantage of Dublin as a capital city within a City Region through integrated planning and collaboration within the Greater Dublin Area.</b>	
<b>Objective</b>	<b>Progress</b>
Ensure the co-ordination of strategic infrastructure in the city region to provide for future social, physical and economic growth	<p>Environment and Transportation Department and the SLA Unit continued to ensure that there is a long term relationship between the City Planning Authority and Irish Water in order to ensure continued investment in water and wastewater infrastructure for the City. The Development Plan contains policies and objectives to ensure the co-ordination for strategic infrastructure for the sustainable growth of the city including Luas cross-city, new DART (Dublin Area Rapid Transit) lines and Metro North/South, all in accordance with the National Transport Authority's (NTA) transport strategy for Greater Dublin Area (GDA) up to 2035. DCC also works to ensure coordination of water, education and health infrastructure.</p> <p>The Economic Development and Enterprise Strategic Policy Committee arranged the "Dublin City Infrastructure Summit" which was held in the Council Chamber. A report was produced that captured the key commentaries from the wide range of stakeholders who were invited to the summit to speak on key infrastructure requirements for the city</p>
Update and implement the Economic Development Action Plan for the City Region, incorporating as necessary a network of economic clusters	<p>The Economic Action Plan is largely being provided through LECP (Local Economic and Community Plan) and the Regional Spatial and Economic Plan.</p> <p>A series of economic actions and projects were delivered in 2017 with the support and oversight of the members of the Economic Development and Enterprise Strategic Policy Committee.</p> <p>To further guide this work a strategic framework document entitled Promoting Economic Development 2018 – 2021 was developed.</p>
Develop an effective alliance across the city regions' business, local government, state agencies and third level sectors to raise Dublin's International profile and brand, through Dublinked and other networks	<p>Dublinked and other networks in the region are being developed.</p> <p>Improve Dublin's Liveability rating international by implementation of the Dublin City Public Realm Strategy.</p> <p>A series of meetings was held with key city stakeholders, setting objectives for collaborative actions and projects to promote Dublin's international profile.</p>

	<p>The city branding website Dublin.ie produced a range of new content promoting Dublin as a great city and region in which to live, work, learn and invest.</p> <p>Dublin.ie launched an e-zine in Q.4 2017 that attracted 1,000 subscribers by year end.</p>
<p>Assist the new Regional Assembly with the preparation of a new Regional Spatial and Economic Plan</p>	<p>Meetings and workshops took place with the Regional Assembly and are being held on an ongoing basis. The National Planning Framework Ireland 2040 Our Plan was circulated in Q.4 2017 seeking further engagement with individuals and organisations. The Eastern Midlands Regional Assembly will hold a series of workshops in 2018 seeking input from local authorities to the new Regional Spatial and Economic Plan</p>
<p>Co-operate with adjoining Local Authorities to mitigate against climate change in a co-ordinated manner, with particular regard to energy, settlement patterns, transport, waste management, and green corridors</p>	<p>Liaison continues with adjacent Local Authorities on a number of fronts.</p> <p>In 2017 the City Council in partnership with the other Dublin Authorities and through Codema began preparing a Climate Action Plan for 2018 to 2023. The plan will set out the role that the City Council has in responding to the present and future climate change risks facing the region and the actions that are being taken to achieve climate resilience. We expect to bring the draft plan to the SPC in Q1 and go to public consultation on the plan in Q2 2018. There is also agreement on, and funding for, the establishment of a Dublin Metropolitan Region Climate Change Office to implement, manage and coordinate the actions agreed in the Climate Action Plans</p>

**Goal 2****To develop Dublin's economic and enterprise potential in order to provide livelihoods to sustain a growing population.**

<b>Objective</b>	<b>Progress</b>
Prepare a new Local Economic and Community Plan, which will help drive the socio-economic recovery of the City	The Dublin City Local Economic and Community Plan 2016 - 2021 was prepared in line with the statutory guidelines. A copy of this plan is available on the Dublin City Council website along with Action Plan for 2017.
Facilitate the expansion of the retail sector to ensure the City Centre remains the primary retail centre of the region, and to support the development of tourism	The relevant College Green proposals contained within the City Centre study have been brought forward as part of the application which was lodged with An Bord Pleanála in May 2017 The application lodged with An Bord Pleanála included An Environmental Impact Assessment of the proposals and the design proposals for College Green took full account of its unique heritage The expansion of the retail sector is supported by the implementation of public realm improvements within the city centre. Retail and tourism are further supported by the development of a retail food market. Dublin project progressed. The retail sector is recognised as a vital contributor to the economy and attractiveness of the City Centre. A Dublin City Council Tourism Statement of Strategy and Work Programme 2017 – 2022 was developed to raise awareness of the key role played by Dublin City Council in the promotion of tourism in Dublin.
Identify emerging growth areas and produce further Local Area Plans to bring forward the social and economic growth of the city.	Growth areas identified in Poolbeg West, environs of St. James' Hospital and Cherry Orchard, for which LAPs/ Strategic Development and Regeneration Area (SDRA)s/SDZs are being progressed.
Produce an updated suite of economic and enterprise development policies in the new City Development Plan 2016-2022	A new suite of economic policies are indicated in plan, including recognition of cruise expansion, health sector and third level education as drivers of the city economy.  Economic and Enterprise objectives are contained in the Dublin City Development Plan 2016-2021
Ensure the successful development of the key Growth Areas in the City through the implementation of the Development Plan, the Local Area Plans (LAPs), the Docklands Strategic Development Zone (SDZ) and the Grangegorman SDZ	18 SDRAs, 7 LAPs, 1 SDZ and 31 LEIPs have been identified in the plan, which cumulatively when implemented will have a transformative effect on the quality of the capital city.

**Goal 3**

**To provide for the safe, sustainable and efficient movement of people, and manage the efficient movement of goods and transport in the city, in a sustainable manner.**

Objective	Progress
Ensure transportation planning is adequately resourced to represent Dublin's best interests in forming a central input into local and national development plans	It is the responsibility of the Transportation Planning Section to meet Environment and Transportation Department's obligations with regard to the statutory planning processes of Development Management & Strategic/Forward Planning. This involves forming a central input to national, regional, city and local development plans as well as inputting to every development site through the planning application process.
Ensure national and local road safety initiatives are implemented to maintain Dublin as one of the safest cities in Europe for pedestrians	The Traffic Advisory Group and the Transportation Management Sections actively work on safety initiatives and in 2017 introduced 30 kph areas throughout the City with further extensions of areas planned in 2018.
Place the pedestrian at the highest level of priority in transportation planning followed by cycling, public transport, goods and other vehicles	<p>Dublin City Centre Public Realm Master Plan and the City Centre Transportation Study affirm the movement hierarchy for the city in order to make Dublin a pedestrian friendly city.</p> <p>The Transportation Planning section through its ongoing work ensures that the design of all new developments, masterplans, local area plans and SDZs place the pedestrian at the top of the movement hierarchy as per national regional and city policy. Through the development management process, buildings are set back to provide wider footpaths, new pedestrian crossings are provided, existing pedestrian crossings are improved and public realm is expanded.</p> <p>The Heart of the City, the public realm masterplan for the city core aims to provide a pedestrian friendly city core with more space and more route options for pedestrians in the city centre. Preparations for two Part 8s to implement part of the masterplan began in 2017.</p> <p>The Promotion team works in partnership with Green Schools to address barriers identified by children to walking to school. During 2017, the E&amp;T department proactively improved routes to several schools to include improved crossing facilities, signage and line markings.</p>
Optimise our investment in Intelligent Transport Systems (ITS) to ensure traffic movement is optimised.	For LUAS Cross city 32 junctions and crossings had Tram Automatic Vehicle Locator System (AVLS) interface equipment added and traffic signal controllers programmed to allow for tram movements. The controllers were connected via fibre optic cable to the DCC Sydney Co-ordinated Adaptive Traffic System

	<p>(SCATS) system. This major piece of Intelligent Traffic System infrastructure was designed and put in place by Dublin City Council staff.</p>
<p>Implement the traffic management plan recommendations in the strategic study for Dublin City.</p>	<p>In 2017 the City Centre Projects Team led by a newly appointed Senior Engineer, continued their work on implementing the proposals for College Green. An Environmental Impact Assessment was undertaken and put out for public consultation. The North and South Quays bus lanes projects were designed and implemented in 2017. The relevant College Green proposals contained within the City Centre study have been brought forward as part of the application which was lodged with An Bord Pleanála in May 2017. The application lodged with An Bord Pleanála included An Environmental Impact Assessment of the proposals and the design proposals for College Green took full account of its unique heritage</p>
<p>Ensure transportation planning follows the Design Manual for Urban Streets and Roads (DMURS) and is in line with the Government Policy 'Smarter Travel – A Sustainable Transport Future'</p>	<p>The Smarter Travel policy document promotes behavioural change and a shift to sustainable travel. DMURS recommends place making and multi-disciplinary working. The Transportation Planning team is a multi-disciplinary team that works at both strategic and local level to bring about a shift to sustainable travel. The Promotion side of the team proactively engages with citizens, businesses, schools and elected representatives to bring about positive behavioural change. In 2017, the Hike It Bike It Like It Dublin! promotional campaign was launched with a view to extending a demonstration behavioural change programme to the rest of the city.</p> <p>Through its ongoing work, the Transportation Planning team influences the design of the street network, neighbourhoods, public realm and the wider city. It does so in line with DMURS with an emphasis on the pedestrian first and place making.</p>
<p>Provide the most efficient parking service to citizens and users of Dublin's city and neighbourhood roads and streets</p>	<p>Almost 29,000 additional motorists signed up to the Councils Cashless Parking payment service, Parking Tag, in 2017 bringing the total that have signed up to the service since its introduction to 175,985 with 4.48 million cashless transactions completed in 2017. Just over 165,000 transactions were made using the once off payment facility, charging directly to mobile or debit/credit card. Almost 74% of all Parking Tag payments were made through the Parking Tag App. 12,840 Resident parking Permits were issued in 2017 with over 269,000 Visitor Parking permits also issued. Over 23,000,000 parking events took place in Dublin City in 2017. 55,618 (0.2%) of all parking events resulted in enforcement action with 42% of all enforcements for traffic related offences. Just under 5% of all enforcements were appealed with only 16% of those, or 487, appeals upheld receiving a full refund.</p>



	<p>This represents under 0.0002% of all parking events in 2017.</p> <p>There were a total of 550 new Pay and Display Ticket Machines introduced on-street by the end of 2017, 60 of which accept coin or debit/credit card payment for parking</p>
<p>Implement the Dublin City recommendations from the Greater Dublin Cycle network</p>	<p>During 2017 the following was achieved:</p> <ul style="list-style-type: none"> <li>• Liffey cycle route continued to work up options for consideration.</li> <li>• Fairview to City centre prepared part VIII documents and designs.</li> <li>• Dodder Greenway continued design work on the interface section with the Flood defences.</li> <li>• Sutton to Sandycove (S to S) route construction work continued on scheme with a view to opening it in 2017.</li> <li>• Finalisation of the design of the Royal Canal Cycle and Pedestrian Route Phase 2 and Phase 3.</li> </ul>
<p>Pursue appropriate Smart City projects with leading international I.T. companies</p>	<p>Dublin City Council, through the Smart Dublin programme – a collaboration of the four Dublin local authorities, has had a number of successful outcomes during 2017. The Smart Dublin programme was initiated to ensure that Dublin takes full advantage of some of the big tech trends that are transforming how we live and work. These trends include Mobile, Cloud Computing, the Internet of Things (IOT), Big Data, Machine Learning and Artificial Intelligence. One of the main concepts is to turn our city challenges into opportunities for innovation, addressing areas such as traffic congestion and mobility, how we respond to extreme weather events, improving energy efficiency and environment performance for example. At the centre of this is also how we improve citizen engagement and drive more efficient service delivery.</p> <p>2017 finished on a positive note with ‘Smart Dublin’ nominated for the Smart City of the Year Award at the Smart City Expo and World Congress in Barcelona.</p> <p>Up to 1 million euro funding made available to create new opportunities for start-ups and entrepreneurs. Dublin City Council in partnership with Smart Dublin and Enterprise Ireland are supporting entrepreneurs to solve city challenges and are delivering one of the largest smart city innovation programmes globally. This programme is being delivered through Enterprise Ireland’s Small Business Innovation Research programme (SBIR). During 2017 four challenges were launched to source solutions to help scale up cycling, address illegal dumping, better monitor flooding risk across Dublin and make it easier for people to get around the city. To date 23 companies have benefitted from funding of between €12,500 and €25,000 each as well as working alongside local authority teams to design and pilot their solutions across Dublin generating new opportunities to scale their solutions internationally. A key achievement has been the development of the</p>

	<p>Smart Docklands initiative. Smart Docklands is Dublin's new smart city testbed, with the aim of becoming the most connected business and living district in the world. With a strong focus on connectivity and use cases; driven by engagement with large tech companies, start-ups, researchers and innovators, it will act as a platform to leverage world-class and cutting-edge technology to Ireland.</p> <p>This district will showcase what can happen when a city district develops the level of sensor density and connectivity to make a significant jump in the quality of life for all the people of the area.</p> <p>The Smart Docklands District, with its density of new builds, global tech companies, smart assets and range of connectivity options, provides a unique platform for SMEs and entrepreneurs to develop new and innovative solutions that will transform the way our cities operate. It will also serve as a model for many other areas as they adopt the smart city solutions that work best for their unique circumstances.</p> <p>Engaged in Smart cities H2020 projects</p> <p>ISCAPE( Improving the smart control of air pollution in Europe) – Dublin City is providing support to Trinity College and University College Dublin (UCD) who is leading this €13 million project. The project team comprises of a consortium of 15 – including Cities, Universities, Institutes and private businesses. Dublin City is to be a demonstration City in relation to some of the outputs of the project. The project will be complete in September 2019. This project made the short list of 3 in the Green Digital Charter Awards in 2017</p> <p>Transportation Planning &amp; Smart Initiatives: The Transportation Planning team works closely with the Smart City team and external stakeholders to develop innovative approaches to transport and to develop applications for new technology in the transport area. In 2017, the team partnered with Smart City and Enterprise Ireland to continue to support the SBIR (Phase 2) Cycle Challenge process. This encourages entrepreneurs and innovators to find solutions to city challenges. In the summer of 2017, the team worked closely with one of the SBIR teams to apply their innovative technology to Green Schools. Bike Share based on app technology was another project on which the team led which resulted in the preparation of Bye Laws in 2017.</p>
<p>Ensure local safety issues are addressed through the efficient use of the TAG (Traffic Advisory Group) system.</p>	<p>Further reviews of the TAG system were undertaken in 2017 with a view to streamlining the processes. The Confirm element of TAMS was introduced in 2017.</p>

## GLOSSARY OF TERMS

AHB's	Approved Housing Bodies
AVLS	Automatic Vehicle Locator System
BEC	Better Energy Community
BER	Building Energy Rating
CAB	Criminal Assets Bureau
CRM	Customer Relationship Management
DART	Dublin Area Rapid Transit
DCC	Dublin City Council
DCCAE	Department of Communication, Climate Action and Environment
DCU	Dublin City University
DDHS	Dublin District Heating System
DFB	Dublin Fire Brigade
DH	District Heating
DHPLG	Department of Housing, Planning, and Local Government
DMURS	Design Manual for Urban Streets and Roads
DRHE	Dublin Regional Homeless Executive
ECF	European Cyclists' Federation
EIB	European Investment Bank
EMR	Eastern-Midlands Region
EPA	Environmental Protection Agency
EPIC	Empowering Young People in Care
EU	European Union
EUROPOL	European Union Agency for Law Enforcement Cooperation
GDA	Greater Dublin Area
HAP	Housing Assistance Payments
HLI	Housing Land Initiative
HSE	Health Service Executive
IAWATST	Interesting and Weird at the same time
IMMA	Irish Museum of Modern Art
IMPEL	European Union Network for the Implementation and Enforcement of Environmental Law
IOT	Internet of Things
ISCAPE	Improving the smart control of air pollution in Europe
ISLA	Irish, Spanish & Latin American
ITS	Intelligent Transport Systems
JPC's	Joint Policing Committees
LAP	Local Area Plan
LCC	Luas Cross City
LCDC	Local Community Development Committee
LECP	Local Economic and Community Plan 2016 – 2021
LEIP	Local Environmental Improvement Plans
LIHAF	Local Infrastructure Housing Activation Fund
MARP	Mortgage Resolution Process
MoU	Memorandum of Understanding
MRFs	Mixed Recycling Facilities
MTR	Mortgage to Rent Scheme
MUGA	Multi Use Games Area
Northern Ireland Environment Agency	Northern Ireland Environment Agency
NTA	National Transport Authority
NTFSO	National Transfrontier Shipment Office
NTMA	National Treasury Management Agency

OPW	Office of Public Works
PASS	Pathway Accommodation and Support System
PPN	Public Participation Network
RTE	Raidió Teilifís Éireann
S to S	Sutton to Sandycove
SBIR	Small Business Innovation Research
SCATS	Sydney Co-ordinated Adaptive Traffic System -Dublin City Council's traffic management system
SDRA	Strategic Development and Regeneration Area
SDZ	Strategic Development Zone
SICAP	Social Inclusion and Community Activation Programme
SLA	Service Level Agreement
SPC	Strategic Policy Committee
SUDS	Sustainable Urban Drainage Systems
TAG	Traffic Advisory Group
TAMS	Transportation Asset Management System
TII	Transport Infrastructure Ireland
UCCN	UNESCO Creative Cities Network
UCD	University College Dublin
UNESCO	United Nations Educational, Scientific and Cultural Organization
PPP	Public Private Partnership